

ERC DRIVE-THRU PERFORMANCE TIMER

We Count Seconds... Because Every Second Counts!



ERC's Drive-thru Performance Timer

utilizes today's technology to keep track of your Drive-thru team's performance, presenting Speed-of-Service data in a Real-Time Format. The performance data is exportable to any application using .mdb or .xls formats. The ERC Drive-thru Performance Timer can present data visually on the back office PC and up to four independent multi-color displays. The system's reporting capabilities allow complete flexibility and easy access to historical data for the past day, week, month or even year!

The ERC Drive-thru Performance Timer promotes the employee's customer awareness by displaying your pre-defined Speed-of-Service goals. In this way, employees are given the initiative to deliver prompt and courteous service.

Order The Drive-thru Performance Timer today... because when customers are waiting, every second counts!



DRIVE-THRU PERFORMANCE TIMER



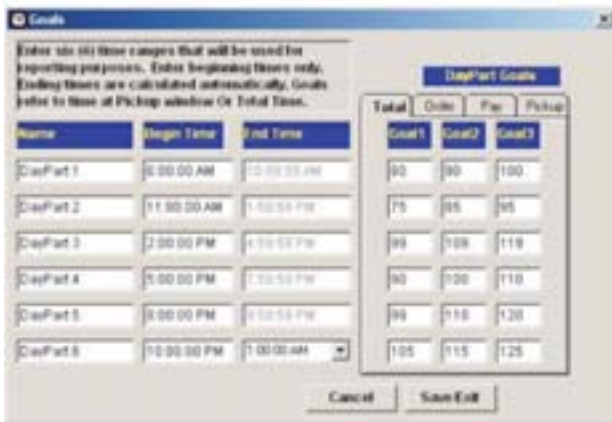
Features:

- **Full Color Graphic Display** - capable of running on 4 independent displays. **GREEN** indicates that car is within preferred service time. **ORANGE** indicates car has exceeded preferred service time is quickly approaching the critical point. **RED** indicates that car has greatly exceeded preferred service time. Each goal has its own programmable text message.
- **Vehicle Tracking** - 2 to 4 loops
- **Audio Tracking** - Monitors greet time
- **System Tracking** - Total cars in queue - Every car is date and time stamped according to PRE-ORDER, ORDER TIME, WAIT TIME, PAY TIME, PICKUP and TOTAL SERVICE TIME - Flags possible drive-offs.
- **User-specified Dayparts** - Up to 8 dayparts each having 3 goals for Order, Pay, Pickup and Total Line Time.
- **Report Formats** - PRINTS DAYPARTS: HOURLY / EVERY 30 MINUTES / EVERY 15 MINUTES/INDIVIDUAL CAR
- **All Hardware Included** - Product shipped with Data Collection Box, Remote Display, Timer Software and all Data Cables to insure fast and easy installation.
- **Reports** - User-friendly 32 bit software interface: Operates under WINDOWS® 98, ME, NT, 2000 or XP- Can be customized to meet specific needs - Display on-screen or print format (no odd-sized paper required) - Prints in convenient readable format. Data stored in .MDB format, exportable to any common database format or Excel® 2000 or better spreadsheets
- **Data Export** - XML output file for daily car records.
- **XML Averages Updated** - every 30 seconds to provide data to screen saver program.
- **Screen Savers** - and windows background for remote desktops.

Specifications

- Memory Requirements: Windows® 9x, NT 4.0: 32 Mb; Windows® 2000, XP: 64 Mb
- Dimensions Timer Box: 7.88" x 5.5" x 3.25"
- Dimensions Display: 20.25" x 4.37" x 1.88"
- LED Indicator Lights
- UL - Listed Power Adapter

Specifications subject to change without notice.



4001 Cobb International Blvd., Kennesaw, GA 30152
800.241.6880, www.erconline.com